#### Job Description Drain Sewer Installer <u>Category: Technical</u>

# <u>Summary</u>

Drain Sewer Installer is a technical position that requires the highest ethical and business standards. Drain Sewer Installer must adhere to the core values and mission of Lloyd's Plumbing, Inc.

# **Essential Functions**

- 1. Execute top quality plumbing installations for commercial and residential customers
- 2. Embrace and communicate the Lloyd's Plumbing, Inc. core values in all aspects of their installations
- 3. Provide the highest quality plumbing installation expertise and innovative thinking that residential and commercial customers expect
- 4. Provide high quality solutions and recommendations in all aspects of installation: in setup, installation, demolition and cleanup
- 5. Accurately and effectively communicate the ongoing work status of the project to the Lead Drain Technician responsible for the project
- 6. Repair, install or replace interior and exterior drain, sewer and vent systems
- 7. Safety perform all duties in conformance with appropriate safety and security standards
- 8. Demolition perform all demolition activities according to Lloyd's Plumbing standards and guidelines
- 9. Excavation perform all excavation activities according to Lloyd's Plumbing standards and guidelines
- 10. Plumbing perform all plumbing installation activities according to Lloyd's Plumbing standards and guidelines
- 11. Hardscape and Landscape Repair perform all hardscape and landscape repair according to Lloyd's Plumbing standards and guidelines

# **Competencies**

- 1. Full understanding of city and county plumbing compliance codes
- 2. Able to interface professionally and appropriately with commercial and residential customers
- 3. Full understanding of Lloyd's Plumbing products and services
- 4. Demonstrate and communicate Lloyd's Plumbing, Inc. values
- 5. Present oneself in a professional manner with regard to attire, personal hygiene and appearance
- 6. Professional standards are commensurate with our organizational practices of appropriate business conduct, professionalism and dress code
- 7. Accurately and effectively communicate ongoing job or project status with Lead Drain Technician responsible for the project.
- 8. Possess technical knowledge that demonstrates an understanding of all possible plumbing problems and how to solve them
- 9. Build trust with customers and take an honest approach to customer interactions
- 10. Take responsibility for customer satisfaction
- 11. Knowledge will consist of technical problem-solving that will apply to the specific plumbing problems of individual customers

# Supervisory Responsibility

This position has no supervisory responsibilities.

#### Work Environment

While performing the duties of this job, the employee may be required to work in outside weather conditions. The employee is occasionally exposed to wet and/or humid conditions, fumes or airborne particles, toxic or caustic chemicals and vibration. The noise level in the work environment is usually quiet while in the office, or moderately to extremely loud when in the field

#### **Physical Demands**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is frequently required to speak, understand and hear. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, color vision, and the ability to adjust focus.

The employee is constantly required to use hands and fingers to feel, handle or operate objects, tools, or controls; and reach with hands and arms. The employee is required to climb, balance, stoop, kneel, crouch, crawl and walk.

60-80% Walking Standing 60-80% Bending 60-80% Lifting 60-80% Climbing 50-70% Kneeling 60-80% Crawling 60-80% Reaching 60-80% 100% Balancing 60-80% Stooping Crouching 60-80% 0 - 15% Sitting

Moves continuously during working hours. Employee must lift and/or move at least 50 pounds or greater.

# Position Type/Expected Hours of Work

This is a full-time non-exempt position. Hours of work are Monday through Friday, 7:00 a.m. to 4:00 p.m., 8 hours per day, 40 hours per week. Position may require daily overtime.

#### <u>Travel</u>

Travel is primarily local during the business day.

# **Required Education and Experience**

- 1. 1 3 + years of relevant experience or any equivalent combination of education and experience that demonstrates the ability to do the job.
- 2. Ability to communicate clearly and concisely with customers, vendors and co-workers, both in writing and verbally.
- 3. Valid driver's license and the ability to drive in California.

# **Preferred Education and Experience**

1. Hight School Diploma or GED.

# Additional Eligibility Qualifications

1. Unblemished driving record.

# Work Authorization/Security Clearance

None

#### **EEO Statement**

Lloyd's Plumbing, Inc. provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws. [Insert if applicable.]

#### Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

#### Signatures

This job description has been approved by all levels of management:

Manager/Owner

Employee signature below constitutes employee's understanding of the requirements, essential functions and duties of the position.

Employee Signature\_\_\_\_\_ Date\_\_\_\_\_

Employee \_\_\_\_

Print Name